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To: IPA Network
From: IEHP – Delegation Oversight
Date: December 11, 2025
Subject: Updated State Hearing Form

The Department of Health Care Services (DHCS) has recently updated the toll-free fax number in the **State Hearing Form**. These forms are now available on the IEHP Provider Website under their respective Letter Template sections.

Medi-Cal Letter Templates

The State Hearing Form updates are now added to the following Medi-Cal letter templates:

- Notice of Action - Carve Out
- Notice of Action - Delay
- Notice of Action - Deny
- Notice of Action - Modify
- Notice of Action - Terminate

D-SNP Letter Templates

The State Hearing Form updates are now added to the following D-SNP letter templates:

- Coverage Decision Letter Part B Drug – 7 Day Appeal
- Coverage Decision Letter Medical – 30 Day Appeal

The State Hearing Form is also available in all threshold languages – English, Spanish, Chinese, and Vietnamese and can be found at:

www.providerservices.org > Resources > Resources for Providers > Forms > Medi-Cal Letter Templates or [click here](#).

www.providerservices.org > Resources > Resources for Providers > Forms > D-SNP Letter Templates or [click here](#).

IEHP requires that the updated State Hearing Form be incorporated into your workflows as soon as possible. IEHP will begin auditing the implementation of the updated templates for letters dated **February 11, 2026**.

For questions, please contact Jessica Gonzalez, Delegation Oversight Manager, at gonzalez-j6@iehp.org or the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices